

Velocity Internet - General Support Settings

Below you will find a summary of our settings. This list is designed for advance users. Please use our other forms of support if you do not understand these settings.

Connection Username
Email Client Login Username <username>@velocitynet.com.au
Account Toolbox Username

Dialup Phone Number 0198 331 200
Local Call - Australia Wide

Mail Settings
Incoming Mail Server (POP) mail.velocitynet.com.au
Outgoing Mail Server (SMTP) mail.velocitynet.com.au

Webmail System <http://webmail.velocitynet.com.au>

DNS Servers
Primary DNS Server 203.31.48.7
Secondary DNS Server 203.31.48.11

Contact Emails
Support support@velocitynet.com.au
Accounts accounts@velocitynet.com.au

Contact Phone Number 1300 557 300